

PREMM

September 2021

Panhandle Rural Electric Membership Association

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2021 NREA Youth Energy Leadership



The 2021 NREA Youth Energy Leadership Camp was held July 19-23 at Halsey 4-H Camp. During this week, counselors from across the state taught high school students the cooperative principles, how electricity works and some of the tasks linemen do daily. This all-expense paid camp is held yearly around the second week of July. Please contact the PREMA office if you have any questions or would be interested in attending next year.



Fall checklist: Check for safety, maintenance issues

The blistering summer heat isn't far behind us, but it won't be long until heating season arrives and the house is full of company for the holidays. Head off any potential problems by scheduling maintenance and safety checks for your home's heating and electrical devices now. Here's where to start:

Furnace. A qualified HVAC tech should do a twice-ayear check of your system: once in the fall for heating and again in the spring for air conditioning. Before you need to turn on the heat, make sure yours is in good working condition. The tech can spot problems before they ruin your system or shut down when your house is full of company.



Thermostats. If your home doesn't have a programmable thermostat, you could be paying more to heat and cool your home than you have to. Programmable thermostats automatically turn the heat up or down, depending on the times of day when your family is home or away.

Ground-fault circuit interrupters. A licensed electrician can install GFCIs in your bathroom, kitchen and laundry room, and around hot tubs, pools and under windows. All of those areas have the potential to get wet. A GFCI will shut off the electricity to an appliance that does. In addition, it can interrupt a circuit if it's overcharged.

Smoke alarms and carbon monoxide detectors. If you don't have them near all bedrooms in your home, it's time to install them. Then, check them twice a year to make sure they're still working and that they have fresh batteries.

Overloaded outlets. You can overload an electrical circuit by plugging an appliance that uses a heavy amount of electricity—like a range, a dishwasher, a refrigerator or even some entertainment systems and exercise equipment—into a circuit that is designed for a smaller load. You can also overload a circuit by using a power strip to plug too many appliances into a single outlet. Ask a licensed electrician to inspect your home for potential circuit overloads. They can cause fires.

Smart Management. Smart Life. SmartHub

Life is fast, and it can be hectic, but it doesn't all have to be complicated. Paying your PREMA bill shouldn't be a complex task, and with our SmartHub web and mobile app, it won't be.

You may have heard about SmartHub, our innovative tool for account management, but what can it do for you? SmartHub can help you take control of your

PREMA account like never before, giving you more time to focus on other responsibilities.

SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, view your usage, contact customer service and get the latest news.

As soon as you log in, you'll be able to view your billing history and make a payment with just a couple of clicks...or taps, if you're using the app. You'll be able to see your current bill, along with bills from the previous month or even the previous summer, if you want to compare costs. Not only will you see your billing history, but you'll be able to view your actual use. You can see how your use is trending over time, which will allow you to take steps to lower your bill.

Making payments through SmartHub is fast and easy. The first time you make a payment either through the web or through your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will only take a couple of clicks.

You'll also be able to see important PREMA notices with SmartHub. You'll be able to select how you want to be notified about your bill, including email and text messaging. You can contact PREMA for customer service requests or with any questions you may have. SmartHub's contact feature makes it quick and easy.

Access SmartHub by visiting prema.coop or by downloading the app on your mobile device through the Apple App Store (iOS devices) or Google Play Marketplace (Android devices).

Plenty of things in life are complicated. Manage your PREMA account simply, quickly and easily with SmartHub.

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Notes From Load Management

All participants in Load Management can be controlled every day for the month of September. We do not anticipate control days to extend past September 15.

Control hours, thus far, for 2021 are below the average from previous years. PREMA uses historical load data to determine when load control is initiated; with the goal of keeping control periods to a minimum.

If you have any questions about Load Management, please call the office at 308-762-1311.



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